

HOUSE RULES OF APARTMENT BUILDING Z

Dear Guests,

Welcome to Z Apartmanház! Our luxurious retreat offers a refuge from the everyday, providing complete tranquility and pampering luxury. Our well-equipped apartments are close to the city yet completely isolated, making them ideal for couples, families, or friends. Each apartment features a terrace with a mountain view, separate entrances, and amenities such as free Wi-Fi, air conditioning, and secure parking.

Our guests can enjoy hiking in the nearby woods or relaxing on the terrace. The two separate apartments in the house are furnished and equipped to the same high standard as our other accommodation, Z ROOMS Boutique.

Our amenities include a 2-person IGNEUS Finnish sauna, an exclusive Wellis Everest Premium jacuzzi, a large rattan sofa set, an egg-shaped hanging chair, an Eremitage Double XL sunbed, and a Landmann Rexon gas grill cart. We aim to provide a pleasant and relaxing stay, but cooperation from our guests is essential. Please adhere to the following house rules, which are an integral part of your apartment contract.

Arrival and Departure

- **Arrival:** Between 16:00 and 21:00
- **Departure:** By 10:00 a.m. Late check-out may be available for an additional charge, subject to availability.

There is no staff at the cottage, ensuring complete discretion and relaxation. For booking and contact purposes, please use the email address: zroomszeg@gmail.com. After booking, we will inform you about payment options. You must pay half of the total amount at the time of booking using your bank card details, or in person at Z ROOMS Boutique (8900 Zalaegerszeg, Kisfaludy Sándor u. Nos. 15-17). The full amount must be paid before your arrival. Upon receipt of the full payment, we will send you a four-digit code to access the key safe at the gate, allowing independent entry and exit, garage access, and control of the garden lights.

Payment

Guests must settle the price of their stay no later than seven days before arrival via bank card or bank transfer. Any unpaid fees will be charged to your bank card. If a guest leaves without paying, the Apartment House will file a police report and pursue legal action to recover the costs.

Visitors

Only registered guests may stay in the Apartment Houses and use the terrace. Children under 14 must be supervised by a parent or authorized guardian at all times. Guests under 16 can use the services of the Apartmanház only when accompanied by an authorized adult.

Tools and Equipment

Guests must use the apartment house's tools and equipment as intended. Damage from improper use must be compensated before departure. Furnishings and equipment must not be removed from the property without written permission. Report any malfunctions to +36 70 742 4342 or the posted emergency number. Do not attempt to repair any faults yourself.

Wi-Fi

Free Wi-Fi is available. The password is provided upon check-in and can also be found in the instructions placed in the houses. We do not guarantee continuous, uninterrupted Wi-Fi service and are not responsible for any direct or indirect damages resulting from its use.

Safety

Our property is secured with a closed camera system and an electric gate. Guests' valuables and cars can be safely stored in our garage. Irons, kettles, coffee makers, and other non-essential electronic devices (excluding laptops, tablets, cameras) are not allowed in the room.

Prohibited Items

The following items are not allowed on the premises:

- Corrosive or flammable chemicals or substances
- Flammable or explosive materials
- High-value valuables or museum objects
- Fireworks or firecrackers
- Waste or environmentally harmful substances
- Psychotropic substances

We are not responsible for damages caused by prohibited items. Guests bear full responsibility for any damage caused by these items.

Smoking

Smoking is strictly prohibited inside the cottages and the garage. Smoking is allowed only in designated areas in front of the building. Violators will be fined HUF 20,000.

Cleaning

For stays longer than a week, we offer a weekly cleaning service upon request, including bed linen change, between 9:30 a.m. and 3:00 p.m.

Laundry and Ironing

The apartment house does not provide laundry, ironing, or dry cleaning services. Ironing in the room is prohibited according to fire protection regulations.

Parking

Free parking is available in the garages under the terrace or behind closed gates in the designated area.

Noise

For the peace of the neighbors, noise, loud music, and disruptive activities are prohibited after 22:00.

Lost and Found

Found items will be registered upon request and stored for up to one month. Perishable items and medications will be destroyed. Claimants must present identification and cover any incurred costs.

Liability for Damages

Guests should place cash, valuables, and securities in the room safe. Report any safe malfunctions immediately. Guests are responsible for damages resulting from their actions. The apartment house excludes liability for damages from inappropriate use of equipment and services. Wake-up calls are a courtesy service, and we are not responsible for any resulting damages.

Data Protection

We do not provide information about guests' stays to third parties without prior written consent, except for inquiries based on legislation. Guests must comply with legal data requests from authorities.

Annexes

The Jacuzzi and Sauna Regulations (Appendix No. 1) and Grill Usage Terms (Appendix No. 2) are part of the house rules and can be viewed on our website: <https://z-apartmanhaz.hu/> or at the reception upon arrival.

We hope to welcome you among our guests soon!